

Language Pragmatics

From Ginny Hart, MAT, CCC-SLP

- Active listening
- Initiating a conversation
- Staying on a mutually agreeable topic of interest to both parties
- Asking a question
- Saying thank you; showing appreciation
- Introductions
 - Of yourself
 - Of others
- Manners, etiquette
- Compliments
- Asking for assistance
- How to join a conversation
- Giving instructions/directions
- Apologizing
- Convincing others
- Recognizing your feelings (expand vocabulary of emotions)
- Expressing your feelings
- Recognizing the emotions of others
- Dealing with your anger and the anger of others
- Conflict resolution
- Expressing affection
- Dealing with phobias and fears
- Asking permission
- Assisting others
- Negotiating
- Using self-control (strategies such as S-T-A-R)
 - S — Stop and take a breath, count to 10, etc.
 - T — Think about the decision, be reflective, not impulsive; take control
 - A — Act accordingly
 - R — Review what you've done and evaluate its appropriateness
- Being assertive, not aggressive
- Handling teasing
- Avoiding trouble or confrontation
- How to complain
- Dealing with embarrassment
- Responding to persuasion
- Responding to failing
- Preparing yourself for a difficult conversation/interview
- Dealing with group pressure
- Goal setting
- Identifying abilities and resources
- Problem solving
- Making a decision